

parts, glued assemblies, and limited parts availability make residential repairs slower, riskier, and less cost-effective.

- **Shift toward warranty, insurance, and big-box service programs:** More consumers now rely on manufacturer warranties, protection plans, mail-in repair, and national service providers, which has reduced the volume of profitable independent residential repair work.
- **Higher expectations for rapid turnaround:** Customers often need immediate help, but in-home repair scheduling can be unpredictable.
- **Security and liability concerns:** Repair work increasingly involves sensitive personal data, online accounts, home networks, and cybersecurity risks. Providing secure, compliant, and properly documented service in these environments have become more complex.

What This Means for Customers

Through the end of 2026, Kennedy PC Repair will continue honoring scheduled service appointments as availability allows. I understand this may be disappointing for some long-time customers. However, I sincerely appreciate your understanding. My goal is to make this transition respectfully and professionally while continuing to support the community in the most effective way possible through the end of this year (2026). More information is available at the following:

- <https://kennedypcrepair.com/>
- <https://www.facebook.com/KennedyPCRepair>
- <https://www.youtube.com/KennedyPCRepair>

Thank You

There are so many I want to thank. First, I thank my Lord Who provided me with the abilities to supply these services over the years and for safe passage to and from residential jobs. I thank my wonderful wife, Kristin, for her support in my endeavors over the last twenty years. I thank those clients around south-central Kentucky for the opportunity to serve them. I thank those special individuals who provided their guidance, wisdom, and suggestions to me as I began this journey 20 years ago. Finally, I thank the good people of Edmonson County. I can't begin to thank you enough for inviting me into your homes and getting to know each of you for all these years. I have met friends and have established relationships that will last for the remainder of my life. To Edmonson County, I am indebted to you. Thank you for your loyalty, referrals, patience, and support over the years. I am proud to have served each of you and remain grateful for the trust you have placed in me.

I hope to see each of you somewhere down the road.

Sincerely,

James Kennedy, Owner and Entrepreneur