



Kennedy PC Repair Service Announcement

To my valued customers, neighbors, and friends:

I hope this message finds you doing well in your daily walks of life.

After much prayer, thought, and careful review of the changing technology service industry, I am announcing that, beginning in 2027, Kennedy PC Repair will close permanently and will no longer provide computer repair services (residential or business).

This decision was not made lightly. For the last twenty years, it has been a privilege to help families, home users, businesses, students, retirees, and local residents keep their devices running as efficiently as possible. I am grateful to every customer who has trusted Kennedy PC Repair with their technology needs, and I deeply appreciate the relationships built through service calls.

Why Computer Repair Has Changed

The computer repair market has changed significantly over the last five to eight years. While the need for technology support still exists, traditional in-home and onsite repair has become increasingly difficult to operate profitably for several industry-wide reasons:

- **Lower-cost replacement devices:** Many consumer laptops, desktops, printers, and accessories are now priced so competitively that repair costs can quickly approach—or exceed—the value of the device, especially on older systems.
- **Longer travel time and rising operating costs:** Service calls require drive time, fuel, scheduling flexibility, insurance, tools, and administrative time. These costs continue to rise while customers understandably expect affordable repair pricing.
- **Manufacturer restrictions and sealed device designs:** Many modern computers are thinner, more integrated, and less repair-friendly. Soldered memory, proprietary